

## Appendices A-E

### Outline of what any changes to the proposals could mean for people using a non-residential care and the Adult Care Services budget

#### Appendix A Including Attendance Allowance and Disability Living Allowance (Care Component) at the Higher Rate when calculating how much someone can afford to pay

We have compared the current contribution charges to what these would be if we were to charge taking into account Attendance Allowance (AA) and/or Disability Living Allowance (DLA) Care Component at the higher rate.

The below examples show how the inclusion of AA/DLA at the higher rate could impact on the client contribution towards care services. The difference between the higher rate and lower rate of both AA and DLA is £27.45 per week.

People using a care service who currently pay the full cost have not been included in the calculations as they already pay the full cost; including AA/DLA at the higher rate would not increase the charge further.

#### Example A

*Mary lives alone and receives Attendance Allowance at the higher rate to help her towards the cost of her care. Currently Mary receives care services which cost the Council £302.60 per week; Mary pays a contribution of £83.10 per week towards these services. The current contribution is based on Mary only receiving Attendance Allowance at the lower rate.*

*Should any changes be made to the way the Council charge for services following the consultation; Mary would have a new financial assessment and her Attendance Allowance at the higher rate would be taken into account. Based on Attendance Allowance at the higher rate, Mary would now be asked to contribute £110.55 per week towards her care services, an additional charge of £27.45 per week.*

	<b>Current: AA (or DLA) partly disregarded</b>	<b>Proposed AA (or DLA) included in full</b>
<b>Item</b>	<b>£</b>	<b>£</b>
Income	265.50	265.50
<i>Less AA Disregard</i>	<i>-27.45</i>	<i>0.00</i>
Less other disregards	-3.57	-3.57
<b>Sub Total</b>	<b>234.48</b>	<b>261.93</b>
Less government's Minimum Income Guarantee	-151.38	-151.38
<b>Maximum Chargeable Income</b>	<b>83.10</b>	<b>110.55</b>

#### Example B

*Jim and Susan are married and live together, they both receive Attendance Allowance at the higher rate; however it is only Jim who receives care services. The care services cost the council £18.32 per week and Jim contributes the full £18.32 towards his care.*

*If Jim's charges are reviewed following this consultation, he would continue to pay £18.32 per week because the cost of the care services he receives is lower than his and Susan's joint chargeable income.*

	<b>Current: AA (or DLA) partly disregarded</b>	<b>Proposed: AA (or DLA) included in full</b>
<b>Item</b>	<b>£</b>	<b>£</b>
Income	480.07	480.07
Add Savings Income	9.00	9.00
Less AA Disregard	-54.90	0.00
Less other disregards	-56.89	-56.89
<b>Sub Total</b>	<b>377.28</b>	<b>432.18</b>
Less government's Minimum Income Guarantee	-331.82	-331.82
<b>Maximum Chargeable Income</b>	<b>45.46</b>	<b>100.36</b>

### **Example C**

*David and Julia are married and live together; Julia receives Attendance Allowance at the higher rate to help towards the cost of her care. Julia receives care services at a cost of £31.27 to the Council, she is currently exempt from making a contribution as her and David's joint income for the purpose of calculating a social care charge is £261.04 per week which is less than the government's Minimum Income Guarantee of £272.50 per week.*

*Should any changes be made to the way the Council charge for services following the consultation; Julia would need a new financial assessment and her Attendance Allowance at the higher rate would be taken into account. Based on Attendance Allowance at the higher rate, Julia would now be asked to contribute £15.99 per week towards her care services.*

	<b>Current: AA (or DLA) partly disregarded</b>	<b>Proposed: AA (or DLA) included in full</b>
<b>Item</b>	<b>£</b>	<b>£</b>
Income	290.35	290.35
Less AA Disregard	-27.45	0.00
Less other disregards	-1.86	-1.86
<b>Sub Total</b>	<b>261.04</b>	<b>288.49</b>
Less government's Minimum Income Guarantee	-272.50	-272.50
<b>Maximum Chargeable Income</b>	<b>0.00</b>	<b>15.99</b>

If following this consultation changes are made to the way we carry out our financial assessments for these care services, below is a breakdown of how service users in receipt of Attendance Allowance and Disability Living Allowance (Care Component) at the higher rate could be affected based on information held as of April 2017:

Of the 2,062 service users who were receipt of AA or DLA at the higher rate as of April 2017;

- **1,136** would be charged £27.45 per week more
- **2** (couple assessment based on two service users) would be charged £54.90 per week more
- **924** services users would have an additional charge, however their increased charge would be between £0.00 and £27.45 per week

The additional income this proposal will generate is estimated to be £2.8 million per annum and is broken down as follows:

<b>No. of Service Users</b>	<b>Annual increase (£)</b>
1,136	£1,626,000
2	£5,700
924	£1,163,000
<b>Total</b>	<b>£2,794,700</b>

## **Appendix B**

### **'Double Handed' Care – Charging for the cost of second carers**

We have compared the contributions that the Council currently charge for a single carer attending when two carers attend with the contributions that would be charged if the Council were to charge for both carers attending.

The impact to service users would be as follows:

- **Those who are charged for a contribution but not the full cost of their care services:**

Most of the service users who are assessed to pay a contribution towards but not all of their care service charges would have insufficient chargeable income to pay for the additional carer and would not be affected.

Those who are in receipt of AA/DLA at the higher rate have already been included in the figure provided in Appendix A. Should any changes be made following this consultation, **20** service users would be affected and would pay an additional **£45,000** contribution in total towards their double handed care services per year. That equates to £43.27 per service user per week.

- **Those who are charged the full cost of their care services:**

Should any changes be made following this consultation, **136** service users who have been financially assessed to meet the full cost of their doubled handed care services would be affected. These service users would be charged an additional **£960,000** per year, equating to an additional charge of £135.75 per service user per week.

### Total increase in charges

The above figures which total **156** service users paying additional charges of **£1.05 million** per year are based on *actual* services provided during a four-week billing period (26/02-25/03/2017). As service levels fluctuate, these figures should therefore only be relied upon as an estimate.

There is the potential for full cost payers to opt to arrange their own care services in the future should their charges increase. There would be a corresponding reduction in the costs that the Council pays for care services if this were to happen.

### Appendix C

#### Flexi-care Banding/Levels – increasing the hours used to set charges

Currently **630** people live in the council's 'Flexi-care' accommodation. Flexi-care charges are based on levels (or bands) which are set in relation to the number of hours of care required by an individual. The currently hourly rate for Flexi-care is **£18.32**.

The needs of those being supported to living in Flexi-care accommodation have increased and so the current charging base, which assumes the mid-point of the charging band/level, no longer reflects the hours of care typically being delivered.

The proposed changes to these bands/levels is as follows:

Band/Level	(Assessed) Hours of care received per week	Hours that charges are currently based on	Hours that proposed charges would be based on	Weekly Increase £
Low	0-3	1.5	3	2,781.97
Medium	3-10	7	8.5	2,508.62
High	10	14	15	421.36
<b>Weekly Increase</b>				<b>5,711.95</b>
<b>Annual Increase</b>				<b>297,821.07</b>

Current Breakdown of service users by Flexicare bands	
Low	193
Medium	254
High	183

A full cost service user classed as 'low' band would see their charge increase from 1.5 hours at £18.32 per week to 3 hours at £18.32 per week, i.e. from £27.48 to £54.96 per week.

## **Appendix D**

### **Telecare – charging for the current Serco Telecare Service where service users have no other community based social care service.**

There are currently **4,066** people in receipt of a Telecare Service with **2,240** of them also receiving other social care services.

Service users who receive other community based social care services, are currently provided Telecare services as an allowable expense, therefore there is no charge for this service and no income will be generated from this group of **2,240** service users under the proposed change.

For the purpose of the consultation, generating additional income from this service has only been applied to the group of **1,826** service users who are not in receipt of any other social care services.

A proposed charge of £3.25 per week would bring all service users who have no other social care services in line with the charges paid by users of the North Herts Care Line service. Applying this charge to these **1,826** service users would generate an extra **£309,000** per annum.

## **Appendix E**

### **Transport – increasing the charge per journey**

Door to door transportation is available for journeys to and from day centres. The current charge for transportation does not reflect the true cost of providing this service and is currently subsidised by the Council.

The average cost of a journey in one of the council's fleet vehicles was £6.89 in 2014/15. The Council currently charges eligible service users £1 per journey. Day tickets for journeys using local bus services cost in the range of £4-£6.30 per day. The Council proposes to increase its charge to £4 per day from April 2018 to reflect a more realistic contribution towards the cost of providing the service.

The below summary provides a breakdown of generated income should changes be made following the consultation. This breakdown is based on figures over a 4 week period and includes only those service users who would have sufficient chargeable income to pay an additional charge for transport provision. If, subject to legal discussion, the Council treated these charges separately from the financially assessed charges for social care, a larger income would be generated.

There is potential that should costs rise to a level that service users consider too expensive, they may decide to find an alternative means of transport or decide not to attend the day service.

### **Summary below (averages over four weeks)**

**Full cost service users:**

Increase to £4 per day	
1,195.86	<i>per week</i>
62,351.98	<i>per year</i>

**Band 2 clients\*:**

Increase to £4 per day	
595.16	<i>per week</i>
31,031.12	<i>per year</i>

**Combined**

Increase to £4 per day	
1,791.02	<i>per week</i>
93,383.10	<i>per year</i>

*\* Band 2 clients are clients with a variable charge (i.e. they are not 'full cost' but do have a charge) and is our biggest client base*

On average there were 117 full cost service users and 406 Band 2 service users over the four week period analysed.